



15th Medical Group

- Patient Responsibilities -

- **Patients have the responsibility to provide** accurate and complete information to their health care provider regarding everything they know about their illness or condition, past healthcare, hospitalizations, and any and all medications or supplements they are taking.
- **Patients are responsible for participating** in designing a medical treatment plan with the health care provider, to include follow-up care that the patient will be able to comply with. This includes keeping appointments on time and notifying the facility when appointments cannot be kept.
- **Patients have the responsibility to ask questions** if they do not understand any part of the proposed treatment.
- **Patients have the responsibility to accept** the consequences if they refuse to follow the prescribed and mutually agreed upon plan of care.
- **Patients are responsible for treating** the staff and other patients with respect at all times.
- **Patients understand that their medical records** are the property of the U.S. Government and must be stored within the clinic.
- **Patients have the responsibility to become informed** concerning preventive health measures and to make changes toward a healthier lifestyle. This includes, but is not limited to, not knowingly spreading a communicable disease, maximizing healthy habits such as exercise, not smoking, and eating a healthy diet.
- **Patients and visitors have the responsibility to inform** the staff of any special needs or assistance that they require. The patient must respect the property of others and of the facility.
- **Patients have the responsibility to work with their health care team** by conveying their expectations regarding pain and pain management, discussing pain relief options, developing a pain management plan, providing the health care team an accurate assessment of their pain, reporting if pain is not relieved and discussing any concerns about pain medication.
- **Patients are responsible for following all medical facility rules** and regulations concerning patient conduct, to include regulations regarding smoking and noise control.
- **Patients have the responsibility to report wrongdoing** and fraud to proper authorities.
- **Patients have the responsibility to supply information** that may be used in seeking payment for medical care and service from alternate resources such as private insurance and the VA.